



FREEDOM OF INFORMATION

FOI REFERENCE: 044/21	DATE RECEIVED: 31 March 21
REQUEST	
<p>1.The name of your organisation Required to answer. Single line text.</p> <p>2.Does your organisation use an e-learning system that is accessed through a web browser? Required to answer. Single choice. Yes No</p> <p>3.If you answered NO to Q2, please briefly explain how remote learning is managed in your organisation then scroll to the bottom of the survey and click submit (subsequent questions do not apply).. Single line text.</p> <p>4.What type of e-learning system is used? . Single choice. <i>If there is more than one system please indicate the most important for organisational training.</i> Learning Management System (LMS) Learning Experience Platform (LXP)</p> <p>5.Who is the system supplier? . Single line text. <i>This is the name of the company that provides the service for access to the system. If there is no supplier and your system is developed and managed by your organisation state "In-house" and go to Q10.</i></p> <p>6.What is the name of the system?. Single line text. <i>This is the brand name of the software not your internal name for the system.</i></p> <p>7.What is the duration, in months, of the service contract with the system supplier? . Single line text.</p> <p>8.What is the value of the contract in GB Pounds, excluding VAT?. Single line text. <i>Include the system related costs only e.g. do not include the cost of content you licence from the supplier.</i></p> <p>9.When does the current contract end (YY/MM)?" . Single line text.</p> <p>10.How many individual end users logged into the system in the calendar year 2020? . Single line text. <i>Please provide an approximation if the exact number is unknown.</i></p> <p>11.How do you expect the number of end users who log into the system in the calendar year 2021 to change against your answer to question 10?. Single choice. To increase To decrease No change</p> <p>12.What is the primary purpose of the system? Tick all that apply:. Multiple choice. Compliance training</p>	



Continuing professional development (CPD)
Competency training
Onboarding (training new staff)

13.Does the e-learning system have functionality for making bookings of face-to-face training or online web conferencing sessions? . Single choice.

Yes
No

14.How are end user accounts created and authenticated?. Single choice.

Manually (user accounts are created manually on the system, individually or by file upload)

Active directory

Other single sign-on (SSO)

Don't know

15.Is the system integrated with another external system (if NO please jump to Q18)?
. Single choice.

By integration we mean is data (other than authentication information) transferred to/from another system?

Yes
No

16.If you answered yes to Q15, what is/are the external system(s)?. Multiple choice.

Human Resources system (HRIS/HCNS)

Customer Relationship Management system (CRM)

Training records system

17.How does the data flow between the systems?. Single choice.

From the e-learning system to the external system(s)

From the external system(s) to the e-learning system

Between the systems in both directions

18.What is the job title of the person responsible for the e-learning system?. Single line text.

19.If you are responsible for e-learning in your organisation and would like to receive a copy of the research report, please enter your name.

. Single line text.

20.And finally your email address. Single line text.

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RESPONSE

We are unable to use your online form as we need the set of questions in order to assess a) if we hold the data b)if we can respond within the cost limits and c) in order for us to retain a record of our response which is a requirement under the FOI Act

Please see below our response



- 1..
Staffordshire Commissioner Fire and Rescue
2.
Yes
- 3.
- 4..
Learning Management System (LMS)
Learning Experience Platform (LXP)
5.
EFIRE
6.
LEARNPRO, PDRPRO
7.
24
- 8..
Commercial in confidence – available via GCloud
9.
23/04
10.
.
- 1000
- 11.
12.
All of the above
13.
Yes
- 14
Don't know
15.
Yes
16.
Human Resources system (HRIS/HCNS)
Training records system
17.
Between the systems in both directions
18.
Training Manager
- 19.