



FREEDOM OF INFORMATION

FOI REFERENCE: 115/21	DATE RECEIVED: 15 December 21
REQUEST	
Under the act can I please request the following information	
1. During the 2020 calendar year, how many formal grievances did SFRS receive?	
2. During the 2020 calendar year, how many formal grievances did SFRS convene hearings for?	
3. What was the average time taken to hear a formal grievance from submission to a hearing?	
RESPONSE	
1. 9	
2. 4 (3 dealt with informally – 2 dealt with as part of another ongoing process)	
3. 13 calendar days	

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Any printed documents are considered uncontrolled.

Official

