



FREEDOM OF INFORMATION

FOI REFERENCE: 042/22	DATE RECEIVED: 22/03/22
REQUEST	
<p>Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)</p> <p>1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.</p> <p>2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers</p> <p>3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.</p> <p>4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP</p> <p>5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN</p> <p>Contract 2 - Incoming and Outgoing of call services.</p> <p>6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?</p> <p>7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.</p> <p>8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.</p> <p>9. Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.</p> <p>10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.</p> <p>Contract 3 - The organisation's broadband provider.</p> <p>11. Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?</p> <p>12. Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers</p>	

FOI Reference Number:

Issue Date:

Page 1 of 4

Any printed documents are considered uncontrolled.

Official





13. Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

15. WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description for each contract

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

RESPONSE

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract. **Naastar**

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers **26/06/2022**

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions. **3 years + 2**

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP **PSTN and SIP**



5.Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN **60 Line on two Sip Trunks**

Contract 2 - Incoming and Outgoing of call services.

6.Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why? **Naastar**

7.Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. **26/06/2022**

8.Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month. **There should be a call spend bill for NasStar**

9.Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions. **3 years + 2**

10.Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. **Circa 550 fluctuates as staff join and leave**

Contract 3 - The organisation's broadband provider.

11.Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why? **Staffordshire County Council Primary Internet Link and Shropshire Health Informatics Service Wireless Guest Internet Access.**

12.Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers **31/03/22**

13.Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable. **£26000**

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why? **Naastar**

15.WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the



rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers **Naastar**

16.Contract Description: Please can you provide me with a brief description for each contract **Cisco Ip Telephony Contract covering line and handsets, Internet Connection for day to day business traffic**

17.The number of sites: Please state the number of sites the WAN covers. Approx. will do. **35**

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable. **£91000**

19.For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference. **Government Framework**

20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Richard Evanson, Head of ICT, Richard.evanson@staffordshirefire.gov.uk

Section 11 Paragraph

Please note that the person/persons named in response to this Freedom of Information request wishes to exercise their individual rights under Section 11 of the Data Protection Act 2018 (DPA) and under the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR) not to receive direct marketing. As such any form of marketing approach made to this person/these people will constitute a breach of either the DPA or PECR. Any such approach will be reported to the Information Commissioner's Office for them to take the appropriate regulatory action.