



FOI reference 005/18	Date Received 2 January 2018
Request:	
<p>Please provide a list of all facilities for Staffordshire Fire and Rescue Service staff members to make written feedback or suggestions to senior management. As general examples, this answer could include (but would not be limited to) physical feedback systems like suggestion boxes, and electronic resources such as internal intranet forums (including 'rumour mills'), and dedicated feedback email addresses.</p>	
Response:	
<ul style="list-style-type: none">• Dedicated 'Ask the Chief' email address• Dedicated email ask@staffordshirefire.gov.uk which will be used for people to submit questions to be answered in a monthly Deputy Chief Fire Officer video log• Forums for projects and efficiency campaigns for staff to submit their ideas• Staff face to face meetings• Staff encouraged to access senior management either via email or face to face• Open door policy for staff to engage with managers	

