



FOI reference 004/18

**Request:**

I want to submit a freedom of information request for the following information relating to telephony and networks services:

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier
3. Fixed Line- Contract Duration- the number of years the contract is for each
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract.
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

**Response:**

Our Fixed Telecommunications and Internet Service is covered by a Managed Service Contract with Staffordshire County Council.

Contract duration – 3years +2  
Contract Expires – 2020

Number of Extensions - circa 700  
Type of Lines &Number of Lines:  
60 Sip Channels  
75 PSTN (Kcom)  
35 (BT)

Minutes Landline Monthly Average Spend - £1000 (BT)

Fixed Broadband Average Annual Spend – included in managed service

WAN Average Annual Spend –included in managed service

Internal Contact: please can you send me there full contact details including contact number and email and job title.  
Mr W Lloyd, ICT Manager, 01785 898875, William.lloyd@staffordshirefire.gov.uk

**Section 11**

Please note that the person named in this response wishes to exercise their individual rights under Section 11 of the Data Protection Act 1998 (DPA) and under the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR) not to receive direct marketing. As such any form of marketing approach made to this person will constitute a breach of either the DPA or PERCR. Any such approach will be reported to the Information Commissioners Office for them to take to the appropriate regulatory action.

