



Staffordshire Fire and Rescue Service

preventing • protecting • responding

FOI reference 090/17 'fire response times'

Date Received 25/08/17

Request:

Under the Freedom of Information Act can I ask for the following information:

1) Over each of the last 5 financial years, what your average incident response time was to incidents, broken down by type of property (i.e. residential, commercial)

- a) occurring during day shift hours
- b) occurring during night shift hours

2) Over each of the last 5 financial years, what your longest recorded response time was to an individual incident, broken down by type of property (i.e. residential, commercial)

- a) occurring during day shift hours
- b) occurring during night shift hours

3) Over each of the last 5 financial years, how many injury logs were received regarding injuries to on-duty firefighters, broken down by category of injury

- a) occurring during day shift hours
- b) occurring during night shift hours

Response:

See attached spreadsheets



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| | | | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 |
|---|-------------------|-------------|----------|---------|---------|---------|---------|
| Average incident response time (mm:ss) - Question 1 | Boat | Day shift | 06:53 | 13:44 | 07:39 | 14:36 | 11:14 |
| | | Night shift | 09:32 | 14:46 | 13:51 | 08:36 | 07:32 |
| | Dwelling | Day shift | 08:22 | 08:17 | 08:07 | 08:21 | 07:57 |
| | | Night shift | 07:58 | 07:45 | 07:45 | 07:27 | 07:32 |
| | Non Residential | Day shift | 08:43 | 09:04 | 08:13 | 08:12 | 09:09 |
| | | Night shift | 08:48 | 08:37 | 07:40 | 08:17 | 09:08 |
| | Other Residential | Day shift | 09:23 | 07:36 | 06:57 | 08:41 | 06:42 |
| | | Night shift | 09:08 | 08:33 | 08:00 | 07:08 | 08:10 |
| | Outdoor | Day shift | 17:35 | 11:03 | 06:04 | 15:27 | 11:26 |
| | | Night shift | 10:07 | 20:07 | 14:00 | 19:19 | N/A |
| | Outdoor Structure | Day shift | 10:51 | 09:43 | 07:19 | 07:44 | 08:19 |
| | | Night shift | 09:02 | 09:31 | 08:40 | 09:20 | 09:49 |
| | Rail Vehicle | Day shift | N/A | N/A | 14:49 | N/A | N/A |
| | | Night shift | N/A | N/A | N/A | 10:46 | 12:38 |
| Road Vehicle | Day shift | 10:22 | 11:21 | 11:00 | 11:17 | 11:21 | |
| | Night shift | 10:10 | 11:05 | 10:54 | 11:06 | 10:54 | |
| Longest recorded response time (mm:ss) - Question 2 | Boat | Day shift | 06:53 | 16:43 | 08:51 | 14:36 | 07:32 |
| | | Night shift | 11:48 | 14:46 | 13:51 | 08:36 | N/A |
| | Dwelling | Day shift | 01:05:13 | 30:04 | 20:32 | 21:24 | 20:48 |
| | | Night shift | 33:39 | 18:22 | 20:34 | 21:39 | 19:27 |
| | Non Residential | Day shift | 26:13 | 34:52 | 42:12 | 24:04 | 24:58 |
| | | Night shift | 24:30 | 20:12 | 31:08 | 22:46 | 25:33 |
| | Other Residential | Day shift | 20:41 | 11:21 | 10:52 | 15:30 | 09:58 |
| | | Night shift | 15:43 | 15:26 | 17:07 | 10:50 | 10:41 |
| | Outdoor | Day shift | 54:19 | 22:14 | 06:04 | 18:53 | 14:13 |
| | | Night shift | 13:44 | 35:01 | 18:41 | 26:20 | N/A |
| | Outdoor Structure | Day shift | 25:09 | 17:18 | 10:59 | 14:48 | 14:20 |
| | | Night shift | 18:29 | 20:29 | 13:23 | 15:24 | 18:03 |
| | Rail Vehicle | Day shift | N/A | N/A | 14:49 | N/A | N/A |
| | | Night shift | N/A | N/A | N/A | 11:12 | 12:38 |
| Road Vehicle | Day shift | 30:32 | 53:01 | 18:24 | 54:37 | 26:56 | |
| | Night shift | 39:23 | 50:41 | 31:59 | 29:12 | 22:42 | |

| Financial Year | Occuring during day shift hours (08.00-19.00) | | | | | | | | | | Occuring during night shift hours (19.00-08.00) | | | | | | | | | |
|-----------------------|---|--------|-------------------------|--|------------------|------------------|--------------------|-------|------------------------|-------|---|--------|-------------------------|--|------------------|------------------|--------------------|-------|------------------------|-------|
| | Manual Handling | Animal | Struck by moving Object | Struck against something fixed or stationary | Fire / Explosion | Fall from Height | Exposure to Hazmat | Noise | Slips, trips and Falls | Other | Manual Handling | Animal | Struck by moving Object | Struck against something fixed or stationary | Fire / Explosion | Fall from Height | Exposure to Hazmat | Noise | Slips, trips and Falls | Other |
| April 2012-March 2013 | 3 | 1 | 3 | 2 | | 1 | | | 2 | 1 | 4 | | 3 | 1 | 1 | | | | 4 | 2 |
| April 2013-March 2014 | 5 | 1 | | 2 | 2 | | | 1 | 4 | | 2 | | 2 | 1 | 1 | | | | 1 | |
| April 2014-March 2015 | 4 | 1 | 1 | 1 | | | | | 2 | | 1 | | 1 | | 1 | | | | 4 | 1 |
| April 2015-March 2016 | 2 | 1 | 1 | | 1 | 1 | | | 2 | 3 | 3 | 1 | 1 | 1 | | | | | 1 | 2 |
| April 2016-March 2017 | 3 | 1 | 4 | | | | | | 3 | | | | 1 | 1 | 2 | | 2 | | 3 | |



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