

# BACS payment software

**Reference No:** 007/2017

**Request Date:** 06/01/2017

## Request

1. Who provides the organisations BACS payments and Direct Debit collection software?
2. Please provide a list of your suppliers of the above software.
3. How you came to the decision to choose these companies?
4. Are these solution(s) hosted on premise or cloud hosted?
5. Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.
6. When does your current contract(s) with BACs payment and direct debit collection software expire?
7. Will this service(s) be tendered and if so where?
8. What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?
9. With whom does the organisation hold its primary bank account?
10. Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?
11. What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).
12. Who is the person responsible for BACS processing and Direct Debit collection software?
  - o Name
  - o Position
  - o Telephone Number
  - o Email

## Response

1. Staffordshire County Council
2. SAP Accounting system via Staffordshire County Council
3. Service Level Agreement (SLA) with Staffordshire Fire & Rescue Service

4. On Staffordshire County Council Premises
5. Part of Annual SLA with Staffordshire County Council, computer software for Bacs expenditure not itemised.
6. December 2017
7. Contract has been awarded
8. Part of Annual SLA with Staffordshire County Council, computer software for Bacs expenditure not itemised.
9. Lloyds Bank plc
10. No
11. Bacs and Faster Payments
  12.
    - a. Name Finance/ICT at Staffordshire County Council
    - b. Position
    - c. Telephone Number 0300 111 8000