

Reference No: 077/2017
Request Date: 27/07/2017

Request

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. Contract Title: Please provide me with the contract title.
2. Contract Type: Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Hardware Brand: Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the annual average spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.
14. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Response

- Current Supplier: Specialist Computer Centers PLC (Government Crown Commercial Services Framework agreement)
- Contract Type: Combined Support Contract: Server Hardware Maintenance, Virtualisation VMWare, Storage Area Network
- Hardware Brand: HP
- Operating System: Windows 7, 2012 Server
- Annual Average Spend: £20,000
- Contract Expiry Date: Sept 17 (VMWare March 18)
- Internal Contact: Mr M Ash, ICT Systems Development Manager. Tel:01785 898874 m.ash@staffordshirefire.gov.uk

Please note that the person named in the response above wishes to exercise their individual right under Section 11 of the Data Protection Act 1998 (DPA) and under the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PERC) not to receive direct marketing. As such any form of marketing approach made to this person will constitute a breach of either the DPA or PERC. Any such approach will be reported to the Information Commissioners Office for them to take the appropriate regulatory action.